



QUALITY POLICY & OBJECTIVES

QUALITY POLICY

Unical Aero will consistently provide products and services that meet or surpasses our customers' requirements. This policy represents Unical Aero's total commitment to Quality and continual improvement with the expected need for our company to better serve the competitive market place.

QUALITY OBJECTIVES

Product Acceptance $\geq 98\%$
OTD to Customer $\geq 98\%$

PROCESS METRICS

Order received to Order Acknowledgement ≤ 3 days 95% of the time
Engineering Order Release First Pass Yield $\geq 90\%$
Supplier OTD $\geq 80\%$
Supplier Quality $\geq 80\%$
First Pass Yield $\geq 95\%$

VISION

Unical Aero is the Premier Provider in the aerospace industry.

MISSION

By providing unrivaled value, we strive to be the Partner of Choice to our customers, suppliers, employees and financial stakeholders.

MOTTO

...Because It Makes Sense

VALUES

- Excellence – we strive for the highest level of quality in all aspects of what we do
- Respect – we treat each other with dignity and we value the ideas and perspective each individual brings
- Accountability – we take full ownership of our actions and their outcomes
- Service – we give exceptional care to those who need and depend upon us
- Innovation – we lead, support and encourage change and the creative process
- Leadership – we are catalysts for change and commit to design and build a better future